

Health Scrutiny Committee

Meeting to be held on Tuesday, 28 February 2017

Electoral Division affected:
Bamber Bridge and Walton-le-Dale; Chorley East; Chorley North; Chorley Rural East; Chorley Rural North; Chorley Rural West; Chorley South; Chorley West; Farington; Leyland Central; Leyland South West; Penwortham North; Penwortham South; Preston Central North; Preston Central South; Preston City; Preston East; Preston North; Preston North East; Preston North West; Preston Rural; Preston South East; Preston West; South Ribble Rural East; South Ribble Rural West;

Lancashire Teaching Hospitals Trust - update on the revised Chorley Hospital Emergency Department and Urgent Care Centre Provision

(Appendix A refers)

Contact for further information:

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Executive Summary

Officers from the Lancashire Teaching Hospitals Trust will provide the Committee with an update on the progress of the revised Chorley Hospital Emergency Department and Urgent Care Centre provision.

Appendix A – response from the Lancashire Teaching Hospitals Trust, Chorley and South Ribble and Greater Preston Clinical Commissioning Groups (CCGs) to the scrutiny review report, 'Emergency Care Crisis – Chorley' which was received at the Committee's meeting on 22 November 2016.

Recommendation

The Health Scrutiny Committee is asked to note the update from Lancashire Teaching Hospitals Trust and to formulate any further recommendations in relation to the progress of the revised Chorley Hospital Emergency Department and Urgent Care Centre provision.

Background and Advice

At its meeting on the 22nd November 2016, the Committee received the response from the Lancashire Teaching Hospitals Trust, Chorley and South Ribble and Greater Preston Clinical Commissioning Groups (CCGs) to the scrutiny review report, 'Emergency Care Crisis – Chorley' (see appendix A). Whilst the response was noted the Committee also requested to receive a copy of the Chorley Emergency Department Mobilisation Plan. To date the Mobilisation Plan has not been received. However, confirmation was received on 15 December 2016 from the Trust stating that the Mobilisation Plan was on track.

On the 18 January 2017, it was confirmed that the Emergency Department at Chorley Hospital would re-open on an 8am-8pm basis. In addition to this, new 24hr, seven day a week urgent care centres had also opened at Chorley and Preston Hospitals. It is hoped that these new integrated services at both hospital sites will ensure that people are seen by the most appropriate clinician for their need.

The Committee will recall that the integrated Urgent Care Centre contract had been awarded to GTD Healthcare (Go To Doc – www.gtdhealthcare.co.uk), which is a not for profit organisation who would provide their own staff thereby releasing those staff who ran the service to support the 12hr Emergency Department. In a stakeholder briefing circulated by the Trust by email on 16 January 2017, it was confirmed that anyone who arrived at the Emergency Department at Chorley when it was closed would be seen by GTD Healthcare and treated, or signposted, or transferred by ambulance to the appropriate hospital emergency department. The Trust stated this process had worked well over the past nine months and that there had been no patient safety issues.

According to the Chorley and South Ribble CCG website, the contract awarded to GTD Healthcare is for five years from November 2016 to October 2021 and is valued at £30m. The provider was selected through a 'Restricted' tender process and achieved the highest overall score against criteria set by the commissioners (Chorley and South Ribble CCG).

It should be noted that signage at both hospital sites is being refreshed and the Trust is currently looking at road signs in the Chorley area to convey that the Emergency Department is only open for 12 hours per day.

As part of both the Trust's and the CCG's press releases, residents in Chorley, South Ribble and Greater Preston CCG areas have been urged to use NHS services appropriately to help manage demand on hospital services. Each CCG and the Trust are currently running a campaign aimed at assisting people in choosing the right

service for their need i.e. NHS 111, self-care, local pharmacy, GP surgery, urgent care centres, 999 or emergency departments.

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Risk management

This report has no significant risk implications.

Local Government (Access to Information) Act 1985 List of Background Papers

Paper	Date	Contact/Tel
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N/A

Reason for inclusion in Part II, if appropriate

N/A